R07

Code No: MA211

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD MBA - II Semester Examinations, February 2011 ERP AND MIS

Time: 3hours Max. Marks: 60

Answer any <u>five</u> questions All questions carry equal marks

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- 1. a) Define ERP and its evolution? How is ERP different from an integrated data model?
 - b) What are the main differences between MRP- I, MRP-II and ERP?
- 2. a) Explain various steps in SDLC with examples.
 - b) Discuss critically Nolan Stage Hypothesis. Is it relevant today?
- 3. a) Explain BPR implementation process with the examples of insurance sector.
 - b) What are advantages and limitations data warehousing? What is data mining?
- 4. a) Explain with flow charts QMS and HRS in ERP modules.
 - b) How to select an implementation partner? Steps in ERP proposal evaluation?
- 5. a) Difference between MIS and DSS?
 - b) Explain components of an expert system? Discuss the working of an expert system.
- 6. Explain benefits of ERP with example of a steel company.
- 7. What are the salient features of successful ERP implementation? Illustrate with the example of e-governance?
- 8. a) How to control system vulnerability and abuse? What are cyber laws?
 - b) Methods in minimizing risks in IS audit?
